



# KEEP YOUR GAS ON.

You pay a portion of your bill and let CNG help you with the rest.

## Matching Payment Plan

Every year, Connecticut Natural Gas offers the hardship Matching Payment Plan (MPP) to customers that need assistance paying their natural gas bills. Below are instructions that need to be completed in order to be successful on the program.

- Phase 1 of the program begins November 1 and is completed on May 1. The program is for six months.
- In order to qualify for the program, the customer needs to be of a hardship status, and **MUST**:
  1. Qualify for energy assistance.
  2. Make all agreed upon scheduled monthly payments.
- **If the customer does not file for hardship with CNG or does not apply for energy assistance with an agency, the MPP will not be successful.**
- The reason this program is named the Matching Payment Program is due to the customer completing the following three steps:
  1. Contact CNG to qualify for hardship status.
  2. Apply for and receive energy assistance.
  3. Pay monthly payment arrangement determined by CNG.

### \*Here is an example of how the program works:

CNG Customer Bill Balance	\$3,500
Energy Assistance Commitment	(\$500)
MPP Dollars paid by customer (\$120 for six months)	(\$720)
Total Customer Payments and EA \$s	(\$1,220)
Remaining Bill Balance	\$2,280
Matching Payment Program \$s	(\$1,220)
Customer Balance	\$1,060

\* Dollar amounts in the above example may vary.

Because the customer was successful by applying for and receiving energy assistance and making the required amount of monthly payments in Phase 1 of the Matching Payment Program, the customer is eligible to participate in Phase 2 of the program.

**MPP Phase 2** – Customers who have been successful in Phase 1 of the program will automatically be eligible to participate in Phase 2. Phase 2 is six months long, beginning May 2 and completed October 31. In early November, CNG will match your dollars paid. Please be aware that matching payments can only be used to reduce your bill as low as \$0 – it cannot result in CNG owing you money.

## What do I need to bring in for Energy Assistance?

Gather the following information and bring it along when you apply for energy assistance at your local outreach sites:

- ✓ **Proof of income**
  - State budget sheet
  - Unemployment printout
  - Social Security benefit
  - Employment pay stub (four if weekly, two if biweekly)
  - Current bank statement
- ✓ **Social Security cards**
  - For all members of your household
- ✓ **Birth certificate**
  - For all members of your household
- ✓ **Picture ID**
- ✓ **Section 8 lease (if any)**
- ✓ **Pay for heat?**
  - Bring gas/electric utility bills
- ✓ **Recent rent receipt**
- ✓ **Landlord information**
  - Name
  - Address
  - Phone number



## Energy Assistance 2009-2010

### Income Eligibility Guidelines

Family Size	Maximum Income Level
1 . . . . .	\$30,485.00
2 . . . . .	\$39,865.00
3 . . . . .	\$49,245.00
4 . . . . .	\$58,625.00
5 . . . . .	\$68,005.00
6 . . . . .	\$77,385.00
7 . . . . .	\$79,144.00
8 . . . . .	\$80,903.00

Contact Connecticut Natural Gas at 860-727-3555 or a Connecticut Energy Assistance Intake Agency through Infoline at 2-1-1.

If you are homebound contact CNG at 860-727-3555 to schedule an appointment for a home visit.



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