



June 2009

Service/Billing
1-860-524-8361
HARTFORD
1-203-869-6900
GREENWICH

Credit Line
1-860-727-3034
1-860-727-3555

Information Line
1-860-727-3400
1-800-437-0444

Gas Leaks
1-866-924-5325

Marketing
1-860-727-3535
HARTFORD
1-888-726-7728
GREENWICH

Meter Reading
1-860-727-3400

Web
www.cngcorp.com

Licenses
CT #S1-392056
Mech. 1109

Call Before You Dig
1-800-922-4455

Issue paid for by
Shareholders &
Ratepayers



Warm Thy Neighbor

Add an extra dollar to your gas bill payment to help a needy working family with their gas bill.



An Energy East Company

CONNECTICUT NATURAL GAS News & VIEWS



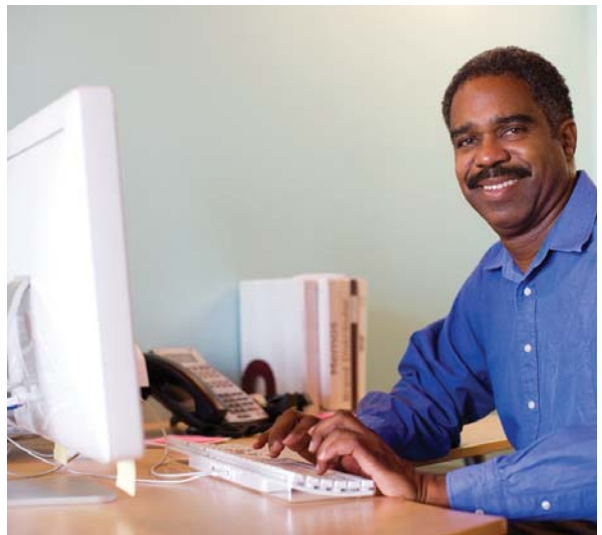
The CNG Credit Line provides account access no matter where you are

Customers of CNG can access their individual gas account credit-related information from anywhere, any time by calling the CNG Credit Line. Callers only need to follow the automated instructions to check account balances, make payment arrangements, obtain information about our Matching Payment Plan, find out how to have service reconnected in the event of a shutoff, and much more. Prior to calling, have your 10-digit gas account number ready in order to access your account. Whatever your schedule, the credit line is always available. It also provides confidentiality, since you won't need to speak with a representative. If you should need to speak to a representative, call the credit line during our normal business hours, 8 a.m. to 6 p.m., Monday through Friday, then press "0".

860-727-3034 OR 860-727-3555

Lots of information available online, too

Customers also may visit the CNG Web Site to find additional information about their account, pay their gas bill, examine CNG programs and services, learn about natural gas safety, review available weatherization programs, evaluate the latest in natural gas technologies, link up to other pertinent industry Web sites and much more. Visit the CNG Web Site at www.cngcorp.com



Service specials save you money



The CNG service department is offering three service specials to help maintain gas equipment. The specials include a natural gas grill tune up (perfect for the grilling season) for only \$79; a flex connector checkup for only \$69 and a gas fireplace safety inspection also for a discount rate of \$69. (CT sales tax apply.)

These special discounted rates are available only until August 31, 2009. After that date, normal rates apply. For more information or to schedule an appointment, call **860-524-8361** (Hartford area) or **203-869-6900** (Greenwich).

Our employees carry photo IDs

Connecticut Natural Gas reminds its customers that employees carry an identification card with the distinctive CNG logo. If you doubt the validity of someone who comes to your home and claims to be an employee of our company, ask to see their identification card and also ask about the purpose of their visit. Our customer relations department can verify if someone from our company is working in your area. Call **860-524-8361** or **203-869-6900**.

Moving this summer? Let us know

The end of the school year is prime moving season and many families change their residence during this time of year. If you are planning to move this summer, be sure to contact our customer relations department so we can close out your existing gas account. If you are moving to another residence with a gas service in our service area, we'll also help set up your new account. Our contact numbers:
860-524-8361 (Hartford)
203-869-6900 (Greenwich)



Natural gas customers hailed as environmental stewards

The American Gas Association (AGA) salutes the 70 million U.S. natural gas customers who have collectively succeeded at doing what no other energy users have done – holding consumption steady. Despite the fact that the number of residential and commercial natural gas customers has doubled since 1980, natural gas consumption has remained about the same. As a result, the average American home uses 32% less natural gas now than it did in 1980.

By using natural gas in their homes and businesses, insulating their windows and doors, and using energy-efficient appliances, natural gas customers are using about 1% less energy than they did in 1980 – and this rate of decline has accelerated to about 2% annually since 2000.

“This level of energy reduction is unparalleled in any other energy sector,” said David Parker, president and CEO of AGA. “Natural gas users are making smart choices every day and thus significantly improving their efficiency. And most important, they’re using the cleanest fossil fuel available in the world – natural gas.”