

# CONNECTICUT NATURAL GAS CORPORATION

## RATE IS (INTERRUPTIBLE SERVICE)

### RATE IS – APPENDIX 1 DESIGNATION OF AGENT AGREEMENT

\_\_\_\_\_ (Customer), a corporation duly organized pursuant to the laws of the State of \_\_\_\_\_, having its principal place of business at \_\_\_\_\_, does hereby appoint \_\_\_\_\_ (Authorized Customer Agent), a corporation duly organized pursuant to the laws of the State of \_\_\_\_\_, having its principal place of business at \_\_\_\_\_, as its agent and attorney in fact to act in any way in which Customer could act, in connection with the Connecticut Natural Gas Corporation (CNG or the Company) Rate IS program.

Customer hereby authorizes Authorized Customer Agent to act in its name, place and stead in any way in which Customer could act, to perform the following activities: \_\_\_\_\_

\_\_\_\_\_ [write in "None" if not applicable]. Such authorization shall continue unless and until Customer changes such designation in writing and promptly provides written notification to the Company. Any activities not identified above shall be in all respects the obligation of Customer to perform.

Authorized Customer Agent hereby accepts full responsibility to perform all services that Customer is obligated to perform in connection with the Rate IS program. Authorized Customer Agent shall be bound by and perform in accordance with the Company's Tariffs and Rules and Regulations to the Program, as the same may be amended, modified, clarified, superseded or supplemented.

The Company may rely upon any instructions, whether oral or written, from Authorized Customer Agent, and may take any actions pursuant to such instructions, which the Company deems reasonable and appropriate. Customer and Authorized Customer Agent hereby agree to indemnify, defend and hold harmless CNG from and against any and all claims, demands, suits, actions, proceedings, damages, liabilities, costs and expenses (including reasonable attorneys' fees) arising out of, caused by or related to CNG's reliance on such instructions or the provisions of this instrument.

Authorized Customer Agent agrees to keep confidential any customer information (usage, billing, and negotiated rate information) obtained from the Company or Customer and shall not use any such information in representing or serving other customers. This information shall not be disclosed to any person, unless otherwise authorized by both the Customer and CNG in writing. Any other customer information, including but not limited to, account numbers (and any passwords used, if applicable), telephone numbers and service addresses, shall also be kept confidential and not disclosed to any person (other than the Customer), unless otherwise authorized in writing by both the Customer and CNG.

Effective: 01/01/19

Supersedes: 04/01/14

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**RATE IS – APPENDIX 1  
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CONTINUED**

The Company will not disclose a Customer's usage, billing, and negotiated rate information, or any other customer information, including but not limited to, account numbers (and any passwords used, if applicable), telephone numbers and service addresses, to any person if that Customer has notified CNG, in writing, that such information should not be disclosed.

The information may thereafter be disclosed to Customer or Authorized Customer Agent only with the Customer's prior written authorization, or as required by law or regulatory requirement.

Authorized Customer Agent shall provide the Company with a duly executed copy of this instrument, and any additions, modifications or changes to the same, and the modification, revocation or termination hereof shall be ineffective as to CNG unless and until actual written notice of modification, revocation or termination shall have been received by the Company from Customer.

In order to address additional administrative and operational requirements of the State of Connecticut Public Utilities Regulatory Authority, CNG reserves the right to modify this Agreement, as necessary, to comply with any such requirements. This Agreement will continue in effect until such time as the parties give CNG written notification that this Agreement is terminated.

Customer designates the following persons as contact persons:  
(full name & title of contact person): \_\_\_\_\_  
(contact person's address): \_\_\_\_\_  
(contact person's work phone number): \_\_\_\_\_  
(contact person's fax number): \_\_\_\_\_  
(contact person's E-mail address): \_\_\_\_\_

Customer may change the contact person, address or numbers set forth above upon not less than five (5) business days prior written notice to the Company. Any and all notices to the Company shall be sent by registered or certified mail return receipt requested, postage prepaid, addressed as follows:

Connecticut Natural Gas Corporation  
Attention: Sales Department  
76 Meadow Street  
East Hartford, CT 06108-3218