

Matching Payment Program

Our Matching Payment Program may help you manage your electric or gas bill depending on your heating source.

With this program, we will match the payments you make to your outstanding, past-due utility bill when you make your required payments.

Here is what you need to do to be eligible for and participate in our Matching Payment Program

Phase 1: Enrolling is easy

1. Contact us to confirm your account is coded for hardship or pre-qualify for hardship.
2. Contact your local Community Action Agency, apply for energy assistance.
3. Enroll in our Matching Payment Program. Assistance begins on November 1.
4. Make your required monthly budgeted utility payment(s) on time each month until May 1.

You will receive a matching payment in May equal to the amount you have paid to your account between November 1 - May 1, down to a zero balance.

Phase 2: Continue making payments

1. Continue making required monthly budgeted utility payment(s) on time each month.
2. If you make all your monthly payments on time by October 31, you are eligible for a second matching payment in November.

Complete Phase 2 and receive a second matching payment in November that will equal the amount you have paid to your account during Phase 2 of the program period (May 2 through October 31), down to a zero balance.

Be sure to make your budgeted payments on time throughout the year to receive the Matching Payment Program benefits

For more information:

CNG: Visit > cngcorp.com > my account
or call 860.524.8361

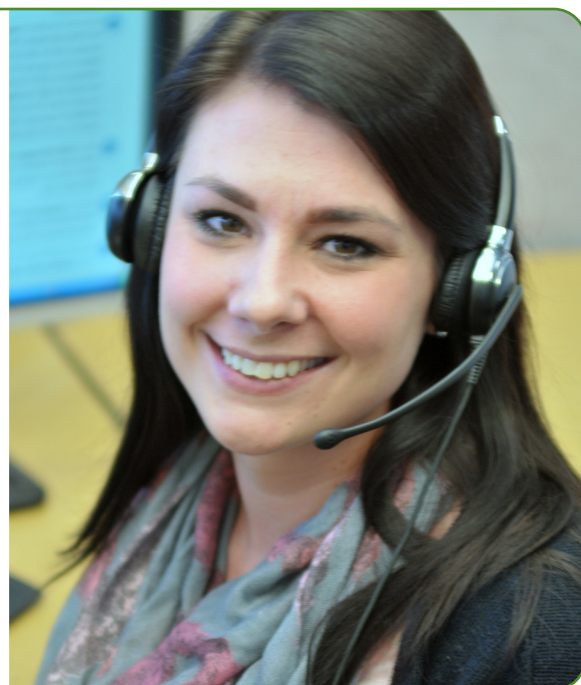
SCG: Visit > soconngas.com > my account
or call 800.659.8299

UI: Visit > uinet.com > my account
or call 800.722.5584



Part of the AVANGRID Family

Our customer service
representatives are
here to help!

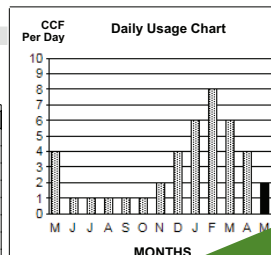


Matching Payment Program

How will my bill look?

SCG or CNG bill example

		Actual	Budget
Previous Charges & Credits			
Amount of Previous Bill	4/05/19	2,921.29	2,921.29
Payment Received. Thanks!	4/17/19	300.00 cr	300.00 cr
Payment Received. Thanks!	4/26/19	285.00 cr	285.00 cr
Matching Payment Program Payment	5/03/19	1,255.00 cr	1,255.00 cr
Balance Forward		1,081.29	1,081.29
New Charges & Credits			
Customer Charge		15.09	
Delivery Charge	30.000 CCF @ \$.850900	25.53	
Delivery Charge	32.000 CCF @ \$.341700	10.93	
Purchase Gas Adjustment	62.000 CCF @ \$.515000	31.93	
Sales Service Charge	62.000 CCF @ \$.015400	0.95	
Conservation Adjustment Mechanism	62.000 CCF @ \$.046000	2.85	
Decoupling Adjustment	62.000 CCF @ \$.001800	0.11	
System Expansion Adjustment	62.000 CCF @ \$.006100	0.38	
Total Gas Charges		87.77	
Monthly MPP Budget Amount			80.00
Actual Balance		1,169.06	
		Amount Now Due: \$	80.00



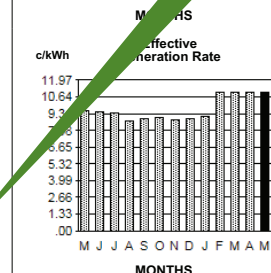
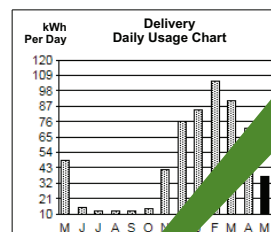
Energy Usage Comparison			
Used	Days	Average Temp (F)	
This Month	62	29	53
Last Year	124	30	48

"Matching Payment" is the benefit received in May and November

"Amount Now Due" is the budgeted amount that you will pay monthly while enrolled in the program

UI bill example

		Actual	Budget
Previous Charges & Credits			
Amount of Previous Bill	4/08/19	1,244.61	1,011.74 cr
Payment Received. Thanks!	5/06/19	150.00 cr	150.00 cr
Matching Payment Program Payment	5/07/19	549.61 cr	549.61 cr
Balance Forward		545.00	1,711.35 cr
New Charges & Credits			
Generation Services Charge on-peak	244 kWh X \$.137718	33.60	
Generation Services Charge off-peak	952 kWh X \$.102718	97.79	
Total Generation Services Charges		131.39	
Transmission per kWh on-peak	244 kWh X \$.115960	28.29	
Transmission per kWh off-peak	952 kWh X \$.000000	0.00	
Distribution Basic Service		12.84	
Distribution per kWh on-peak	244 kWh X \$.074452	18.17	
Distribution per kWh off-peak	952 kWh X \$.074452	70.88	
Combined Public Benefits Charge	1196 kWh X \$.009256	11.07	
Non-Bypassable FMCC per kWh on-peak	244 kWh X \$.042032	10.26	
Non-Bypassable FMCC per kWh off-peak	952 kWh X \$.000000	0.00	
Decoupling Adjustment	1196 kWh X \$.000898-	1.07 cr	
Total Delivery Charges		150.44	
Budget True-Up Balance: Actual vs Budget			2,256.35
Monthly MPP Budget Amount			150.00
Actual Balance		826.83	
		Amount Now Due: \$	150.00



Energy Saving Tips for electricity or gas customers



- Turn off lights whenever you leave a room.
- Replace your incandescent light bulbs with ENERGY STAR® LEDs which use up to 90% less energy and last up to 25 times longer.
- Turn off the tap when you shave or brush your teeth.
- Set your hot water heater at 120 degrees Fahrenheit.
- Clean your dryer's lint filter after each load, and clean the outside vent regularly.
- Replace washers on leaky faucets. A steady drip can add up to many gallons wasted every month.