

Your bill is changing in June – for the better!

The new design makes it easier to read and understand your usage. Although the bill looks different, the features you're used to seeing haven't changed. You'll still be on the same bill schedule, have the same due date and receive your bill in the same envelope. We've just made it simpler and more useful.

Page one

Find your account number easily.

Have you ever called us and been asked for your customer key? Here it is!

You'll always know when your next meter read is.

See your detailed use information with graphs and average temperature data.

See how your energy use has changed year over year.

CT LIC. S1-0303125, MECH 1109
Page 1 of 2

Amount Now Due by 02/12/25 \$244.51

Account Number: 040-0012345-6789
Statement Date: 01/15/2025

Service Location:
 JOHN SMITH
 123 MAIN ST
 HARTFORD, CT 06106
POD-ID: 40000000
 Customer Name Key:

Rate: CNG Residential Heating

Meter Reading Cycle: 09
 Bill Period: 12/13/24 to 01/14/25
 Next Meter Reading: On or about 02/13/25

Current Charges for Natural Gas

Supply \$123.73	Delivery \$112.36	Public Benefits \$8.42
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Cost of Natural Gas purchased by you for CNG and regulated by PURA or for Commercial Customers by CNG or a supplier which is deregulated is based on the purchase price of gas. The charge is dependent on usage.

Cost of CNG to heat, maintain, and repair your lines, and meters to deliver Natural Gas. Regulated by PURA and dependent on usage.

Cost to support energy programs authorized by the state. Charge dependent on usage.

Usage History - Total Monthly CCF

Percentages may not total 100% due to rounding. Percentages less than 4% and negative amounts will not appear in the graph.

Your Natural Gas Supplier Information

Connecticut Natural Gas Corporation
 PO BOX 1500
 HARTFORD, CT 06144-1500
 1-860-524-8361
 www.cngcorp.com

Have a question for CNG?
 Visit cngcorp.com/support/contactus or call us at 860,524,8361 (Greater Hartford area) or 203,869,6900 (Greenwich).

Your Messages:

All charges are due as of your Statement Date. For non-residential and residential non-hardship customers, any unpaid charges may be subject to a late payment charge as of your Statement Date, at the rate of 1.25% per month, if not paid on or before 02/12/25.

If you make your payment on the Due Date at an authorized payment agent, your payment may not post until the following business day. If you have questions, please contact us.

Asking for help can be hard. With a variety of assistance programs available, we can help if you're having trouble managing your energy bills. Please call us at 860,524,8361 (Hartford area) or 203,869,6900 (Greenwich). Or visit cngcorp.com/HelpWithBill.

How Your Use Changed

This Month's Natural Gas Use ↑ This month you used **63.39% more** than at the same time last year.

183 CCF

Please return this stub with your payment. Please allow 7 to 10 business days for processing. Do not send cash or coins, and do not return with staples or paper clips. Please make your check payable to: CNG

Please consider adding \$1, \$2, or \$3 for Operation Fuel. You can also add more when paying your bill online or by phone. 100% of your tax-deductible donation provides energy assistance grants.

Please send payment to:

CONNECTICUT NATURAL GAS CORPORATION
 PO BOX 847820
 BOSTON MA 02284-7820

Account Number
040-0012345-6789

Due Date
02/12/2025

Amount Now Due
\$244.51

Amount Paid

Know where your dollars are going.

Find your supplier information quickly and easily.

Get important information right on the front page. Additional messages are on page 2 under Your Meter Details.

We have several easy and secure ways to pay your bill online, including logging in through My Account. Visit cngcorp.com/PayOptions for more information.

Page two

Easily compare current and prior meter readings.

Read additional messages about your account or products and services we offer.

Find all of our contact information in one place.

CT LIC. S1-0303125, MECH 1109
Page 2 of 2

Amount Now Due by 02/12/25 \$244.51

Your Meter Details

Bill Cycle: 09
 Service Period: 12/13/24 to 01/14/25 | 33 Days
 Service Address: 123 MAIN ST HARTFORD, CT 06106
 POD-ID: 40000000

Meter Number	Current Read	Prior Read	Correction Factor	Total CCF	Read Type
488021	0004264	0004081	1	183	Actual

Your Messages:

Conveniently managing your account is just a Mobile App away. Download our app and pay your bill, enroll in eBill and AutoPay, and more. Search for the app in the app store or get it on Google Play.

Account Summary

Prior Balance	\$159.34
Payment Received On 01/10/25	-\$159.34
Balance Forward	\$0.00
Total Gas Charges	\$244.51
Total Balance	\$244.51

Total Charges for Natural Gas

Supply:		
Supply Service Charge	183 CCF x \$0,047300	\$8.66
Purchased Gas Adjustment	183 CCF x \$0,628800	\$115.07
Subtotal Supply		\$123.73
Delivery:		
Customer Charge		\$18.00
Delivery Charge	30 CCF x \$0,739200	\$22.18
Delivery Charge	153 CCF x \$0,330700	\$50.60
Distribution Integrity Management Program	183 CCF x \$0,027800	\$5.09
Decoupling Adjustment	183 CCF x \$0,061825	\$11.31
System Expansion Adjustment	183 CCF x \$0,028300	\$5.18
Subtotal Delivery		\$112.36
Public Benefits:		
Conservation Adjustment Mechanism	183 CCF x \$0,046000	\$8.42
Subtotal Public Benefits		\$8.42
Total Current Charges		\$244.51

CNG Contact Information

<small>Manage your account online at cngcorp.com</small>	<small>For billing inquiries call: Hartford Area 860,524,8361 Greenwich 203,869,6900 To Report Gas Odor Only: Toll Free 1,866,924,5325</small>
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Quickly understand your payments, current charges, and the amount you need to pay with the simplified Account Summary.

See a clear breakdown between your Supply, Delivery, Public Benefits, and Miscellaneous Charges and Credits.

Know what's below

Call 811 or visit cbyd.com

Smell gas/gas leaks

866.924.5325

Hartford service/billing

860.524.8361

Greenwich service/billing

203.869.6900

Sales

855.926.4427

License

#HTG.0303125-S1

Insert paid for by CNG customers.

Part of our commitment to the environment, printed on recycled paper using soy inks.

Follow us: @CTNaturalGas

00314481 | CPBB330

cngcorp.com

Su factura cambia en junio: ¡para mejor!

El nuevo diseño facilita la lectura y comprensión de su consumo. Aunque la factura parezca diferente, los detalles que en ella vea siguen siendo los mismos. Seguirá estando en el mismo calendario de facturación, con la misma fecha de vencimiento y recibirá su factura en el mismo sobre. Solo lo hicimos más simple y útil.

PÁGINA UNO

Account Number: 040-0012345-6789
Statement Date: 01/15/2025

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HARTFORD, CT 06106
POD-ID: 40000000
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Amount Now Due by 02/12/25 \$244.51

Current Charges for Natural Gas

Supply	Delivery	Public Benefits
\$123.73	\$136.00	\$8.42

Usage History Total Monthly CCF

How Your Use Changed
This Month's Natural Gas Use: 183 CCF. This month you used 63.39% more than at the same time last year.

Your Natural Gas Supplier Information

Connecticut Natural Gas Corporation
PO BOX 1500
HARTFORD, CT 06144-1500
1-860-524-8361
www.cngcorp.com

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JOHN SMITH
123 MAIN ST
HARTFORD, CT 06106

CONNECTICUT NATURAL GAS CORPORATION
PO BOX 847820
BOSTON MA 02284-7820

Encuentre su número de cuenta de manera sencilla.

¿Alguna vez nos ha llamado y le solicitamos su clave de cliente? ¡Aquí podrá verla!

Siempre sabrá cuándo será la próxima lectura de su medidor.

Vea la información detallada de su consumo con gráficos y datos de la temperatura promedio.

Observe cómo ha cambiado su consumo energético año tras año.

Conozca el destino de su dinero.

Encuentre la información de su proveedor de forma rápida y sencilla.

Obtenga toda la información importante en la primera página. Los mensajes adicionales los encontrará en la página 2 en Detalles de su medidor.

Tenemos varias formas seguras y sencillas para el pago de su factura en línea, incluso puede registrarse y hacerlo a través de My Account Visit cngcorp.com/PayOptions.

PÁGINA DOS

Your Meter Details

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Your Messages:
Conveniently managing your account is just a Mobile App away. Download our app and pay your bill, enroll in eBill and AutoPay, and more! Search for the app in the app store or get it on Google Play.

CNG Contact Information

Manage your account online at cngcorp.com

For billing inquiries call:
Hartford Area 860.524.8361
Greenwich 203.869.6900
To Report Gas Odor Only:
Toll Free 1.866.924.5325

Compare muy fácilmente la lectura actual y anterior de su medidor.

Lea los mensajes adicionales sobre su cuenta o los productos y servicios que ofrecemos.

Encuentre toda nuestra información de contacto en un mismo lugar.

Comprenda rápidamente sus pagos, cargos actuales y el importe que necesita pagar con el Resumen de Cuenta simplificado.

Vea un desglose claro entre su suministro, entrega, prestaciones públicas, y cargos y créditos varios.

Sepa lo que hay debajo
Llame al 811 o visite cbyd.com

Fugas de gas / de gas de olor
866.924.5325

El servicio / la facturación
Hartford: 860.524.8361
Greenwich: 203.869.6900

Ventas
855.926.4427

La licencia
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