



July 2009

CONNECTICUT NATURAL GAS News & VIEWS

Service/Billing

(860) 524-8361
HARTFORD
(203) 869-6900
GREENWICH

Credit Line

(860) 727-3034
(860) 727-3555

Information Line

(860) 727-3400
(800) 437-0444

Gas Leaks

(866) 924-5325

Marketing

(860) 727-3535
HARTFORD
(888) 726-7728
GREENWICH

Meter Reading

(860) 727-3400

Web

www.cngcorp.com

Licenses

CT #S1-392056
Mech. 1109

Call Before You Dig

(800) 922-4455

Issue paid for by

Shareholders &
Ratepayers

Balance your gas bill payment with the CNG budget plan

The best way to maintain a balanced household budget while staying current with your household's gas bill is to participate in our budget billing plan.

We offer budget billing to residential heating customers to help smooth out the seasonal highs and lows of annual heating bills. We calculate each customer's budget bill payment by factoring previous gas use patterns and normal weather. A customer's account must be current to be eligible for the budget plan. The plan is optional, there is no charge for this service, and you can cancel at any time.

Our customer relations department periodically reviews all budget accounts. If your pattern of gas use changes, we will adjust the monthly budget payment amount in order to prevent a large settlement balance from occurring in August. At the end of the budget year, we will bill you for any amount still owed, or credit your account with any overpayment. Sign up now if you haven't yet done so. You can sign up online by visiting cngcorp.com, or by calling us at 860-524-8361 (Hartford) or 203-869-6900 (Greenwich) during normal business hours.



**Next
budget year
begins in
September**

Already on the CNG budget billing plan? If so, there is no need to contact us. Just keep paying the budget amount that appears on your bill. We will announce your new budget amount with the September bill.



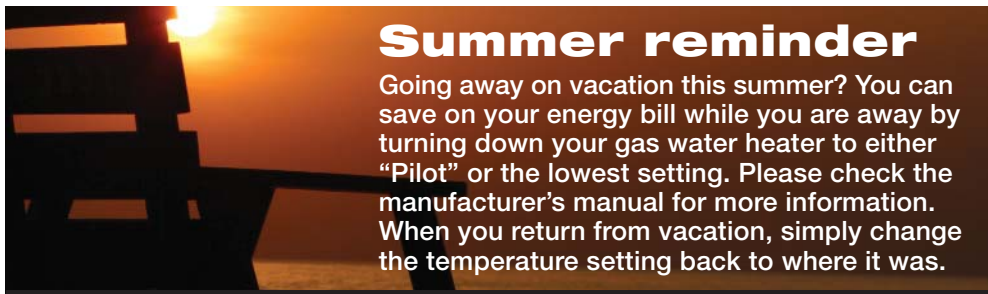
Operation Fuel, Inc.

WE'RE ALL PART OF THE OPERATION.

JOIN THE OPERATION!
Add an extra dollar to your gas bill payment to help a needy working family with their gas bill.



An Energy East Company



Summer reminder

Going away on vacation this summer? You can save on your energy bill while you are away by turning down your gas water heater to either "Pilot" or the lowest setting. Please check the manufacturer's manual for more information. When you return from vacation, simply change the temperature setting back to where it was.



DO NOT FORGET!

CNG service plans, which cover heating equipment, water heaters, gas appliances, natural gas piping systems and pool heaters will **EXPIRE** on **August 31, 2009** and automatically **RENEW** on **September 1, 2009**. For your convenience, you may renew simply by paying the service plan charge on your September or October bill. If you do not wish to renew, please call 860-727-3513.

If you AREN'T YET a service plan customer, now is the time to consider adding coverage and including an annual inspection. If you already have a plan, consider adding an annual inspection. Equipment manufacturers recommend annual inspections for all heating, hot water, pool heater and natural gas piping system equipment to ensure good operation.

Conservation loans, tax credits help green up your home and cut fuel costs

Looking to make energy-saving improvements to your home to save energy and reduce your carbon footprint when the cold weather returns? Now is a great time to get started. There are currently several programs available to help finance your projects.



AFFORDABLE LOANS



www.CTSavesEnergy.org

The Connecticut Housing Investment Fund offers below-market energy conservation loans for energy efficiency improvements. Call **800-992-3665** or **860-233-5165** or visit online at **chif.org** for more information.

TAX INCENTIVES



Federal tax credits for residential energy efficiency projects are available through the government's EnergyStar program at 30% of the project cost, with a \$1,500 cap in 2009 and 2010. (Only existing homes may qualify). To learn more about the program qualifications, visit the EnergyStar Web site at **energystar.gov** and click on the "Tax Credits for Energy Efficiency."

No fee gas bill payment sites

For our customers' convenience, no-fee gas bill payments for CNG customers may be made at the following community locations:

Hartford

Connecticut State Check Cashing, 876 New Britain Avenue, 1291 Albany Avenue, 3281 Main Street, 161 Albany Avenue, 103 Maple Avenue and 455 Farmington Avenue; Wishing Well Laundromat, 314 Farmington Avenue

East Hartford

Hi Tech Wireless, 579 Burnside Avenue.

New Britain

Connecticut State Check Cashing, 208 East Main Street & 176 Columbus Boulevard; Stop N Save, 860 Stanley Street.

Manchester

Westtown Pharmacy, 455 Hartford Road.

Greenwich

East Putnam Variety, 88 East Putnam Avenue.

A GREAT SPACE HEATING ALTERNATIVE!

GAS LOGS! They're elegant, efficient and functional. They burn clean and add warmth and ambiance to any room. For more information, call (860) 727-3085

